SKILLS

email: rituparrna33@gmail.com | Ph: (857)390-0902 | Seattle(WA), USA | LinkedIn | Portfolio

- Analytics & Visualization: SQL (Advanced), Tableau, Looker, Alteryx, QlikSense, QlikView, Salesforce CRM, Clari
- Programming & Data Science: Python (Pandas, NumPy, Matplotlib, Scikit-learn), Google Colab, Jupyter
- Cloud & Data Tools: Google Cloud (BigQuery, Looker), Snowflake, GitHub, Postman
- Excel & Data Manipulation: Advanced Excel (Power Query, Index/Match, Pivot Tables)
- Project Tools: Smartsheets, Sharepoint
- Certifications: SQL (HackerRank Certified)

EXPERIENCE

Iron Mountain

Seattle, WA

2023-Present

Senior Business Analyst, Global Sales Insights and Analytics

- Redesigned and led the end-to-end migration of a static Excel-based executive sales report to a dynamic Tableau dashboard powered by BigQuery, enabling real-time insights and reducing time-to-insight by 90% across a \$2.7B+ annual pipeline; significantly enhanced VP-level decision-making and reporting scalability
- Engineered a scalable performance management solution in Alteryx, reducing a 2-day manual workflow to 2 hours; eliminated recurring Salesforce data issues and enabled high-accuracy reporting across commercial teams.
- Automated revenue data ingestion from Clari via custom API scripts, cutting reporting downtime by 30+ days annually; served as lead systems analyst, collaborating with Clari to drive platform enhancements.
- Optimized SQL queries to reduce processing time by 50%, enhancing the performance and responsiveness of business-critical dashboards in Tableau and Looker.
- Mentored and upskilled two junior analysts, doubling team capacity and enabling seamless delivery coverage during peak project cycles, while fostering a high-performance, scalable analytics culture.
- Spearheaded comprehensive documentation of data requirements, business definitions, and transformation logic, reducing operational ambiguity and cutting rework and clarification cycles by 40%.
- Led testing and QA process for dashboards and pipelines, ensuring accuracy and consistency before delivery to senior stakeholders.

T-Mobile Seattle, WA

ML Consultant (Business Analytics)

2023

- Led a 6-member team to evaluate ROI of T-Mobile's paid media marketing across 200+ U.S. markets.
- Applied Python for EDA, regression modeling, and feature engineering to identify 10 high-impact markets, driving insights into channel strategy optimization.

Delhi. India Yes Bank 2021

Product Sales Manager/Analyst

- Developed and executed segmentation strategies for 1,000+ customers, boosting digital product adoption by 5%.
- Partnered with product and CX teams to improve onboarding and servicing workflows, reducing drop-offs in the customer journey.

Maruti Suzuki Delhi, India

Business Manager/Analyst (Sales Strategy and Ops)

2019-2021

- Achieved cost savings of \$5 million in 3 months by pioneering an inventory-salesperson data mapping strategy, enhancing real-time business intelligence through SQL Server-driven inventory reporting.
- Delivered a 22% sales uplift by spearheading market analysis for a new product and producing actionable insights that shaped strategic decisions and redefined the overall sales strategy.
- Improved walk-in lead conversion by 9% by analyzing sales funnel to identify drop off points and tracking 4+ sales metrics (e.g., channel conversion rates, sales velocity,inventory); devised go-to-market sales tactics and follow-up strategies for stakeholders.

Amec Foster Wheeler Project Engineer/Analyst Kolkata, India

2015 - 2016

Led process optimization for a \$2B engineering initiative, utilizing bottleneck analysis to enhance operations, eliminate inefficiencies, and save 14+ resource hours weekly across 200+ deliverables

EDUCATION

University of Washington, Michael G. Foster School of Business- Seattle, USA

MS in Business Analytics (STEM), 2023

Indian Institute of Foreign Trade - Delhi, India

MBA, Marketing & Corporate Strategy, 2019

Jadavpur University - Kolkata, India

Bachelor of Chemical Engineering, First Class Honors, 2015

PORTFOLIO: Tableau Dashboard Tableau, Analytics Projects GitHub, Data Storytelling Medium